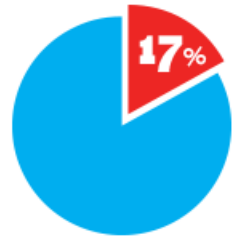


# 5 types of workers at high-risk for workplace violence

Canadian employers are the most concerned!



## HIGH RISK workers



17% of all self-reported violent victimization occurred at work

This 17% represents

**356,000**

violent workplace incidents in Canada

Canadians are searching for answers

**MORE** Internet searches on Workplace Violence have come from Canada than anywhere else in the world

Since Jan 2010 Google TRENDS

24% of workplace violence incidents in Canada were sexual assaults

93% of victims of sexual offences in Canada were female

Ontarians search the most for Workplace Violence



Google TRENDS On a scale of 1-100

40% of all violent incidents in Newfoundland and Labrador occurred at the victim's workplace

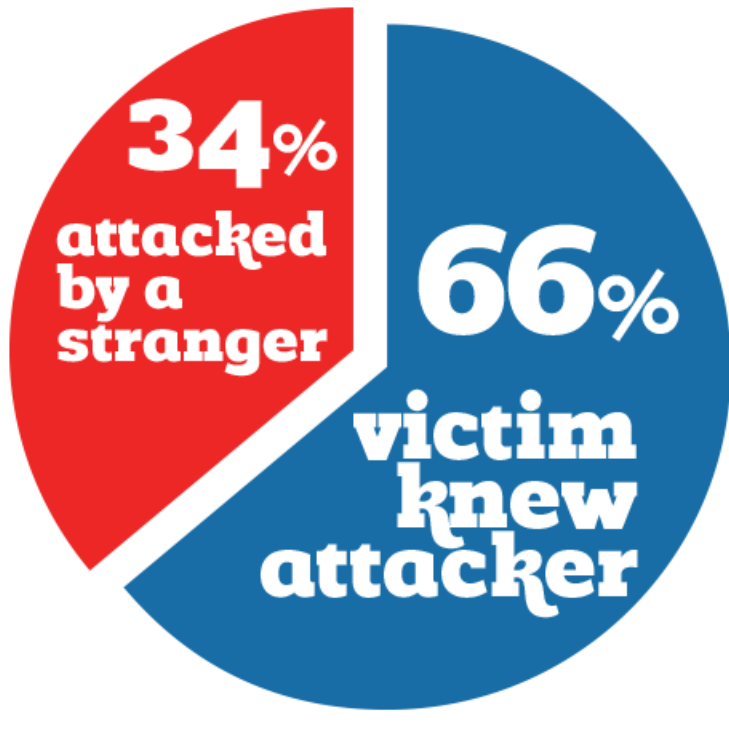


Top Canadian cities searching for Workplace Violence



On a scale of 1-100 Google TRENDS

The majority of workplace victimization incidents are committed by the public or clients, not by co-workers or members of the same organization



### 1 Employees who have direct contact with clients

- Health care facilities
- Office environments
- Retail stores
- Gas stations
- Factories



### 2 Workers who travel in a vehicle most of their workday

- Contract Accountants
- Salespeople
- Consultants
- Auditors



### 3 Workers who secure valuable goods or handle cash

- Security Guards
- Retail Stores
- Cashiers



### 4 Workers in a community-based setting

- Home service/repair
- Home support staff
- Real estate agents
- Insurance agents
- Caregivers



### 5 Working with unstable or volatile people

- Corrections officers
- Parole officers
- Social workers
- Police officers



Workplace incidents are more likely to occur in certain locations

49% Factories, Offices, Stores, Malls

31% Hospitals, Prisons, Rehab centres

20% Restaurants, Bars, Schools

## Resources

Workplace Violence and Harasment Prevention

<http://www.firstreference.com/workplaceviolence.aspx>

Google Trends - Workplace Violence

<http://www.google.ca/trends/explore?q=workplace+violence>

Criminal Victimization in the Workplace - Stats Canada

<http://www.statcan.gc.ca/pub/85f0033m/85f0033m2007013-eng.pdf>

Sexual Assault in Canada - Stats Canada

<http://www.statcan.gc.ca/pub/85f0033m/85f0033m2008019-eng.pdf>



First Reference provides practical resources for payroll and employment law, HR best practices and internal controls to help employers with compliance



Workplace Violence and Harasment Prevention guide

Examines Canadian employers' legal obligations with respect to workplace violence and harassment from the perspective of occupational health and safety. The guide contains practical, in-depth advice for developing policies and procedures for an effective workplace violence and harassment prevention program

